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## QA Manual

### Despre mine

- piano
- books
- cooking
- walking
- movies
- conversation club
- grammar
- vocabulary

### Experiența profesională

#### **QA Manual - freelancer** · Utest · Ocnîța

*Noiembrie 2022 - Prezent · 2 ani 8 luni*

- Mobile testing
- Web testing
- Exploratory Testing
- Functional Testing
- Test Documentation
- Traceability Matrix
- Testing Practice using JIRA
- Bug reporting

#### **Learning** · Academy Tekwill · Chișinău

*August 2022 - Decembrie 2022 · 4 luni*

- Fundamentals of Testing: Testing principles, exploratory testing
- Bug reporting: Bug life cycle, Bug severity and priority, Bug types, Bug tracking tools
- Software testing Models: SDLC, STLC, V-Model, Waterfall, Agile Model
- Testing types: Exploratory Testing, Functional Testing, Non-Functional Testing, Black Box/White Box/Gray Box, Smoke Testing, Regression Testing, Alpha/Beta Testing
- Testing Levels: Component/Unit testing, Integration testing, System testing, Acceptance testing
- Requirements analysis and Environment setup: Traceability Matrix

👤 45 ani

♀ Feminin

📍 Ocnîța

### Preferințe

- Full-time

### Limbi

- **Română** · Elementar
- **Rusă** · Fluent
- **Engleză** · Mediu

- Test Documentation
- Testing design techniques: Black-box (Equivalence partition, Boundary validation, Decision Table, State Transition) and Experience-based (Error guessing, Exploratory testing)
- Basic IT topics and software architecture
- Databases - MySQLWorkbench
- Mobile testing
- Basics of automation testing
- Testing Practice using JIRA
- Web Services Testing and API using Postman

**Account Manager** · Торговий дім Клімат Країни · Kyiv, Ukraine

*Aprilie 2017 - Aprilie 2022 · 5 ani 1 lună*

- developing strong relationships with customers
- connecting with key customers
- preparing sales reports
- preparing the billings, tax invoices (primary accounting documentation)
- control of accounts receivable

**Cashless payments department manager** · Епіцентр К · Kyiv, Ukraine

*Iulie 2011 - Aprilie 2016 · 4 ani 10 luni*

- responsibility for receiving and processing payments
- applying payments to customer accounts, preparing new bills and setting up billing accounts (primary accounting documentation)
- working in "Client-bank" program 1 C
- responsible in monitoring and evaluating the cashless data reports and ensure accuracy of the same
- control of accounts receivable
- developing strong relationships with customers

**Customer Support Specialist** · CJSC "Insurance Company "PROVIDNA" · Kyiv, Ukraine

*Septembrie 2007 - Iulie 2010 · 2 ani 10 luni*

- providing a valuable connection between insurance customers and policy providers
- managing insurance company inquiries
- resolving service problems
- documents customer requests
- assisting insurance agents and sales representatives in

resolving customer complaints

## **Studii: Superioare**

**Universitatea de Stat „Alec Russo” din Bălți**

*Absolvit în: 2000*

Facultatea: Economie

Specialitatea: Management in commerce

## **Cursuri, training-uri**

**English course**

*Studiez la moment*

Organizator: Oxford international education group

**Utest**

*Studiez la moment*

Organizator: Utest Academy